



Working in partnership with Parents and Carers

At St Michael's Preschool we believe that developing a close relationship with Parents and carers is key to the long term educational success of the child. We encourage Parents to involve themselves in the Preschool in many ways. For some, it is engaging in daily chats when they drop off or collect their child from the setting, for others it is actively participating in sessions or contributing ideas and resources.

Parents tell us that they value time with staff to offer information about their child during settling in. We believe it is important that parents can pass on information and they are truly listened to by the staff. Parents tell us that they also appreciate hearing important information from the staff about their child.

We are always willing to talk to parents and listen to any concerns or worries. We aim to keep all parents informed about their child's progress.

Copies of all policies and procedures are kept in the setting for parents to look through at any time. Our admissions policy is available on request. We also have a written complaints procedure. Any complaints that are made are recorded on a complaints form and retained in the setting. Responses and actions are recorded.

Planning sheets are displayed on the wall for parents to read, discuss and put forward ideas. Newsletters, a noticeboard and a whiteboard keep parents informed of activities in preschool and ideas for them to extend learning at home.

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